## State civil service embarks on new action plan

KUCHING: The state civil service (SCS) has embarked on a major initiative called Sarawak Civil Service 2010 to 2020 Action Pian (SCS 10-20) to spearhead and spur the implementation of the SCS Transformation Programme in tandem with the Government Transformation Programme (GTP).

When revealing this on Wednesday, State Secretary Tan Sri Datuk Amar Morshidi Abdul Ghani said the 10-year transformation journey was to catapult the

SCS service delivery to a world standard.

"The objective of this SCS 10-20 Action Plan is to energise SCS to be more responsive, receptive and reactive towards the needs and aspirations of the rakyat," he said during his speech at the state-level Civil Service Innovative and Creative Group (KIK) Convention at Pullman Hotel here.

He said the seven critical areas identified under the plan were managing culture change, innovation and creativity, project and programme delivery excellence, human resources talent management, financial management and transformation, e-Government

and managing customer needs.

"With this comprehensive effort, I believe we will be able to increase effective interactions to generate a more creative and innovative thinking as well as instilling positive work values. Besides introducing and improving system and new work practice, it will also solve problems at a minimal cost and invention of values in line with the KIK objectives," Morshidi added.

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## 'Mandatory for them to instil innovative and creative culture'

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Morshidi also told departmental heads that is was mandatory for them to instil innovative and creative culture in their respective departments.

"This can be implemented by establishing and activating KIK in your respective agencies every year and for those who had yet to do so, please take action the latest by this year so that by the end of 2012, we will be able to achieve 100 per cent establishment in all agencies.

"Let us together turn this innovation initiative as yardstick to be followed by all sectors in the public sector in generating various new ideas for the wellbeing of the state and also the country," he said.

Among those at the event were Deputy Chief Minister Datuk Patinggi Tan Sri Alfred Jabu Numpang, who represented Chief Minister Pehin Sri Abdul Taib Mahmud, and Infrastructure Development and Communications Minister Dato Sri Michael Manyin.